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30 OCT 1986

MEMORANDUM FOR: Director, Office of Information Technology

FROM: Duane R. Clarridge  
DO/Chief of Operations for Counterterrorism

SUBJECT: Letter of Appreciation

1. The Counterterrorism Center (CTC) wishes to express sincere appreciation for the professional expertise and tremendous support provided by [redacted] OIT/GOG/MDCA. Mr. [redacted] is a knowledgeable, effective, and supportive individual and the assistance he provides CTC is invaluable.

2. Because of the worldwide nature of the terrorism problem, the timely flow of electronic correspondence to and from the Center is critical to meeting our operational responsibilities. [redacted] was personally responsible from the very beginning for turning on the flow of traffic from all sources. As the Center and its mission has grown and become more defined, [redacted] has played a key role in ensuring that this traffic flow has continued, with necessary adjustments and fine tuning taking place on an almost daily basis. When necessary, time critical updates were accepted telephonically and implemented almost immediately. This service and cooperation continues to play a major role in our ability to answer the mail. We rely heavily on his judgment and knowledge of the electronic and manual processes in use, and he has frequently alerted us to potential problems and has always been prepared with a recommended solution.

3. [redacted] performance once again is a clear demonstration of why CIA is different from the normal federal bureaucracy. His dependability, cooperativeness, knowledge, and "can do" attitude is of the highest caliber. This has truly been an example of Excellence. Please convey to [redacted] my personal appreciation and I request that this memorandum be placed in the appropriate career service files.

Duane R. Clarridge  
Signed

Duane R. Clarridge

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